

2017 GLOBAL CLAIMS FRAUD SURVEY



Claims fraud incidence (worldwide): 3.58%

Asia Pacific: 4.16%

EMEA: 2.16%

The Americas: 1.47%

Percent of applications containing fraud (worldwide): 1.38%

Americas: 5.9%

EMEA: 2.5%

Asia Pacific: 1.35%

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life insurers around the world responded



Insurers identify 1 in every 30 claims as fraudulent

cite death benefits as the largest source of fraud



3700

would rather decline a claim for misrepresentation than allege fraud



22%

use machine learning to detect fraud (40% in Asia)



33%

analyze in-force books to proactively assess potential fraud

of identified fraud is prosecuted successfully

