

# STRONGER TOGETHER

## DIFFERENCE & ALLIANCE

Japan's banks and insurers are forming strategic alliances but hurdles remain, according to RGA's 2019 survey of 24 major Japanese insurers and 20 regional banks



## INCREASING SHIFT AWAY FROM DISTRIBUTOR PARTNERSHIPS

**71%** **33%**

Of insurers say profitability has not increased

Of insurers are planning or entering into strategic alliances/joint ventures in 2019, up from 26% in 2017



## COMMON OPPORTUNITY . . .

**92%**

Of insurers view bancassurance as vital to sales success

## TOP TWO REASONS FOR BANKS TO FORGE PARTNERSHIPS

1. One-stop shopping for financial services
2. Increased fee income

## WITH IMPORTANT CONTRASTS

1. DIFFERENT PRODUCT TYPES
2. DIFFERENT PRODUCT DEVELOPMENT FOCUS
3. DIFFERENT CUSTOMER SEGMENTS

**\$ € £ ₹ Fr**

Insurers are focused on foreign-currency products

**¥**

Banks prefer single-premium Japanese Yen (JPY) products

Insurers are targeting affluent or high-net-worth (HNW) individuals



Banks prioritize young families (20s to 40s)



**51%**

Insurers view banks as a viable channel for future medical and cancer sales



**90%**

Of banks see senior market products as promising e.g., dementia and long term care (LTC)



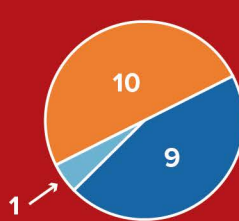
## COMING TOGETHER OVER DIGITIZATION

Both banks and insurers agree on the importance of digitizing the insurance sales process.

**80%**

Of banks believe simplified underwriting products would increase sales

Adoption of paperless process



PLANNING TO IMPLEMENT

ALREADY IMPLEMENTED

PAPER PROCESS

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