



RGA Central is a convenient client portal that provides a single point of access to a wealth of information related to underwriting. With a single login, underwriters can find training materials, updates to RGA's offerings on the site, industry news and much more – all from RGA, a global leader in underwriting expertise and services.

## News

This section features the latest industry news and includes information regarding upcoming conferences, seminars and other industry events all over the world. In addition, you can find out about any updates that have been made to the underwriting resources located on RGA Central, such as new GULF Stream videos, GUM updates, and new presentations or webcasts.

## Webcasts

If you want to view a current or previous RGA webcast, one click will take you to the Knowledge Center, where you can select the webcast you want.

## Global Underwriting Manual (GUM)

RGA's Global Underwriting Manual (GUM) is a cloud-based manual developed by RGA's global network of Medical Directors and underwriting professionals. This online manual offers users access to extensive risk classification information for both medical and non-medical risks. Providing extensive information on each topic enables the user to better understand and classify the risk. RGA supports evidence-based underwriting; guidelines and ratings are developed using current, statistically valid and unbiased evidence. The manual has been extensively reviewed and updated over the years and

continues to evolve. GUM is currently available in 21 different versions and in a variety of languages, and it has been rated #1 by many of our clients in recent surveys.

## e-Underwriting

RGA Central provides you with easy access to your RGA e-underwriting offering, whether you use ASAP or AURA Hosted. Not a user of these e-underwriting solutions? Then click on the corresponding link on the RGA Central home page for more information.

## Underwriting Publications

Now you can connect to the collective knowledge of RGA's underwriting experts without leaving the RGA Central environment. Publications that are housed on the RGA Knowledge center, including ReFlections, white papers, articles, surveys and research bulletins, are also accessible via RGA Central.

## Global Underwriting Learning Framework (GULF)

Clicking on the GULF icon from RGA Central takes you to the new GULF environment. Here learners can select the training they would like to do, review previously completed training, and in some cases download and print a certificate.



### **GULF training available in the course catalog includes the following categories:**

- GULF Online – highly interactive, immersive training modules that take 1 to 2+ hours to complete
- GULF Stream – our popular video series is now accessible here and continues to include a knowledge quiz and downloadable fact sheet
- GULF Practice Park – our case study library has received a makeover, becoming a highly realistic interactive case underwriting experience
- GULF Face-to-Face – in some regions invitations and document sharing for GULF Face-to-Face live training sessions will be managed from within the GULF environment

### **Useful Underwriting Links**

We know that underwriters need many tools to do their job, which is why RGA Central includes links to sites that may be useful in their day-to-day work. These additional sites cover a variety of topics and resources:

- Medical Information Bureau (MIB)
- Longer Life Foundation
- Underwriting resources like the Internet Drug Index and Medical Dictionary
- Insurance organizations, such as A.M. Best, ALU, CIU, ICLAM and LOMA
- Medical information, including the American Cancer Society, the Centers for Disease Control and Prevention, JAMA and The Lancet
- Financial information
- International information sources, including the CIA Factbook, United Nations Human Index Report and the World Health Organization